

Privacy Policy Information

Facts

What does Ballentine Capital Advisors, Inc. (“BCA”) do with your personal information?

Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

What?

The types of personal information we collect and share depend on the service that we provide to you. This information can include, but would not be limited to:

- Your social security number and income;
- Your address and date of birth; and
- Your account balances and transactions.

How?

Financial companies typically need to share customers’ personal information internally in order to run their everyday business - to process transactions, maintain or service customer accounts, and report to credit bureaus. In the section below, we list the reasons many financial companies can share their customers’ personal information; the reasons BCA chooses to share your information; and whether you can limit this sharing.

Reasons we can share your personal information	Does BCA share?	Can you limit this sharing?
For our everyday business purposes - To process your transactions, open accounts, and report to credit bureaus. We may share your personal information: <ul style="list-style-type: none"> ▪ With affiliated and nonaffiliated entities that perform services for us or function on our behalf (such as check printing services, account aggregation providers, clearing broker-dealers, investment companies and insurance companies). ▪ With third party administrators and vendors for the purposes of providing current and future information on your account (such as transaction history, tax information and performance reporting). 	Yes	No
For our marketing purposes - To offer our products and services to you	Yes	No
For joint marketing with other financial companies	No	We don’t share
For our affiliates’ everyday business purposes - Information about your transactions and experience	Yes	No
For our affiliates’ everyday business purposes - Information about your creditworthiness	No	We don’t share

For non-affiliates to market to you	No	We don't share
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Sharing practices

How often does BCA notify me about their practices?	We must notify you about our sharing practices when you engage our services and each year while you are a customer.
How does BCA protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and offices.
How does BCA collect my personal information?	We collect certain personal information from you, for example, when you open an account.
Why can't I limit all sharing?	Federal law gives you the right to limit sharing only for <ul style="list-style-type: none"> ▪ Affiliates' everyday business purposes - information about your creditworthiness; ▪ Affiliates to market to you; and ▪ Non-affiliates to market to you. State laws and individual companies may give you additional rights to limit sharing.
How does BCA treat my personal information once I am no longer a customer?	The firm will provide nonpublic information about former customers only if required to do so by law or regulation or to those parties who need such information in order for the firm to carry out any continued obligation with respect to the services covered by the former adviser/customer relationship.

Definitions

Everyday business purposes	The actions necessary by financial companies to run their businesses and manage customer accounts, such as <ul style="list-style-type: none"> ▪ Processing transactions, mailing, and auditing services; ▪ Providing information to credit bureaus; and/or ▪ Responding to court orders and legal investigations.
Affiliates	Companies related by common ownership or control. They can be financial and non-financial companies. <ul style="list-style-type: none"> ▪ Ballentine Capital Management is under common ownership.
Non-affiliates	Companies not related by common ownership or control. They can be financial and non-financial companies.
Joint Marketing	A formal agreement between non-affiliated financial companies that together market financial products or services to you. <ul style="list-style-type: none"> ▪ BCA does not jointly market.

Contact Us	Call (864) 322-6046 or email wealthteam@ballentinecapital.com
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